Emergency Planning and Response for Airlines

Course objectives:

-Plan, develop and execute an emergency plan, plus coordinate the involved entities and processes

-Advocate for the role and responsibilities of the emergency planning specialist within an airline

-Train airline staff on dealing with an emergency crisis situation

-Identify and outline areas for improvement in an emergency response situation

Course content

-Emergency response organization

-Airline responsibilities

-Alarm and mobilization

-Emergency response plan

-Emergency response planning for airline stations

- Basics for Special assistance team

-Humanitarian Response incl. Inquiry / Family Assistance Center

-Go-Team organization

-Crisis communication

-Emergency Command center

-Emergency response facilities

-Developing an emergency response plan

-Emergency response plan implementation: instruction, training and exercises

Who should attend?

- Duty Managers of Operations Centers
- Emergency Directors and deputies
- Emergency Response Planners and deputies
- Coordinators, Chiefs of Staff of airline Crisis Centers and deputies
- Go-Team Staff
- Flight Operations Managers and
- Ground Operations Managers with a leading role in an Emergency Response

Course Duration:

- 25 hours / 5 days